



YEARLY PORT ACTIVITY REPORT

* Indicates Response Required

CORRESPONDENT

GWF Franklin, S.A.

PORT

Guatemala

YEAR

2011

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(This report required of Correspondents will be posted on the AIMU website. You are urged to file the report promptly in accordance with the schedule established by the Institute.)

1.(a) Number of Claims and Number of Loss Prevention Assignments referred to you by Institute Members since your last Annual Port Report

Claims

172

Loss Prevention

476

(b) Is the number of Claims and Loss Prevention Assignments more or less than last year.

Claims more or less than last year

-70

Loss Preventions more or less than last year

+4

(c) Name the three principal commodities affected.

Commodity 1

Vehicles

Commodity 2

Grains

Commodity 3

General merchandise

2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:

Approx. 60%

(b) Do you consider theft and pilferage in your port to be casual or organized:

- Casual
- Organized

(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:

- Prior to Arrival at Port
- After Arrival at Port

(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain:

None.

3.(a) What nature of loss do you experience most frequently in connection with CARGO SHIPPED IN CONTAINERS

Damages

4.(a) Did any port congestion exist during this 12 month period:

- Yes
- No

(b) If yes, what was the cause of the congestion, and is it improving or worsening:

(c) Were there any unusual delays in Customs:

No.

(d) Estimate average number of days between date of arrival of a vessel and the date of delivery of her cargo to consignees at the port precincts:

15 days

(e) Did consignees take prompt delivery or did they use port terminal facilities for storage

purposes:

Yes

(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port?

Normally done by ship's agents or Customs brokers.

(g) Of the total number of claims, how many resulted from non-delivery of cargo

Unable to provide this information

(h) Was this number more or less than last year

Unable to provide this information.

5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain

None that we are aware of.

6. Answer this question only if your airport is a major international (gateway) airport.

(a) Name of International Airport

La Aurora

Distance from City Center

In the city

(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:

Yes

(c) Was the air cargo terminal congested during the year:

No.

(d) Is there an adequate amount of ground handling equipment:

Yes.

(d) Did good housekeeping within the air cargo terminals exist during the year:

From what we have seen, yes.

(f) Are valuables afforded adequate protection?

Yes.

(g) Did any major cargo losses occur during the year:

Not that we are aware of.

7. Additional Comments

2b) for the question we would stated both as there is casual and organsied theft but the format allows only one option.
Some of the information shown above might not be accurate or we cannot access due to the way it is archived in our computer system

8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year?

No new issues as far as we are aware.

* 9. Correspondent Contact Information Details

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