

YEAR	2020
Correspondent/Company Name	ETICA Loss Adjusters
PORT/COUNTRY	Asunción/Paraguay
Website	www.etica.com.py
Claims	782
Loss Prevention	842
Claims:	More
Loss Prevention:	More
Commodity 1	Electronics/ Cars/ Mobile phones
Commodity 2	Raw materials. Grain, Cotton, Wood, Oil
Commodity 3	Miiscellaneous/ Divers
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	2%
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	Prior to Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	90% The ports are private. They take care of the merchandise.
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	Hole in the ceiling. Water filtration
4.(a) Did any port congestion exist during this 12 month period:	No
(c) Were there any unusual delays in Customs:	No delay. Only in case of big theft.
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	One/ Two days
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	90% Immediatly. 10% One month

(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	Container port tally. Related manifest cargo.
(g) the total number of claims how many resulted from non-delivery:	In year 2019 everybody. They don't leave cargo.
(h) Is this number more or less than last year's figure:	Yes
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	No. It is very simple. If in a port they are not well served. They move to the other. Are private 90%.
(a) Name of International Airport	Silvio Pettirossi
Distance from City Center	30 Km
(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:	Yes
(c) Was the air cargo terminal congested during the year:	No
(d) Is there an adequate amount of ground handling equipment:	Yes
(e) Did good housekeeping within the air cargo terminals exist during the year:	Yes
(f) Are valuables afforded adequate protection:	Yes
(g) Did any major cargo losses occur during the year:	No.
7. Additional Comments (Up to 3 lines can be entered here):	The Companies that work with us. We lower the incident rate to almost one/zero percent.
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	A lot of cargo arrives without indicators of fragile, weather protection, refrigerator, etc.
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