YEAR	2025
Correspondent/Company Name	CRS - Claims and Recovery Services
PORT/COUNTRY	Bratislava, Slovakia
Website	www.CRS.eu.com
Number of Claims Reported Last Year	204
Number of Loss Prevention Assignments Reported Last Year	5
Number of Claims Higher or Lower than Last Year	less
Number of Loss Prevention Assignments Reported Last Year	less
Commodity 1 Involved in Claims or Loss Prevention	electronics
Commodity 2 Involved in Claims or Loss Prevention	vehicles
Commodity 3 Involved in Claims or Loss Prevention	machinery
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	27
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual

(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	Prior to Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	N/A
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	water damage
4.(a) Did any port congestion exist during this 12 month period:	No
(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):	N/A
(c) Were there any unusual delays in Customs:	NO
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	N/A
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	N/A
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	N/A
(g) the total number of claims how many resulted from non-delivery:	N/A

(h) Is this number more or less than last year's figure:	N/A
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	N/A
(a) Name of International Airport	BRATISLAVA RUZINOV
Distance from City Center	12 KM
(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:	YES
(c) Was the air cargo terminal congested during the year:	NO
(d) Is there an adequate amount of ground handling equipment:	YES
(e) Did good housekeeping within the air cargo terminals exist during the year:	YES
(f) Are valuables afforded adequate protection:	YES
(g) Did any major cargo losses occur during the year:	NO
7. Additional Comments (Up to 3 lines can be entered here):	N/A

8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	We do not see any potential issues.
Address (Must be entered in 3 lines or less)	Galvaniho 7/D, 821 04 Bratislava, SLOVAKIA
Phone Number	+ 421 232 121 107
Cell Phone Number	+420 606 467 467
Fax Number	N/A
Email Address	slovakia@crs.eu.com
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