

YEAR	2020
Correspondent/Company Name	Hyopsung Surveyors & Adjusters Corporation
PORT/COUNTRY	Busan / Korea
Website	www.hssna.co.kr
Claims	250
Loss Prevention	10
Claims:	+5
Loss Prevention:	+7
Commodity 1	Frozen / Fresh Foods
Commodity 2	Chemical Products
Commodity 3	Machinery
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	2 cases
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	Prior to Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	No particular steps were taken by the authorities as the theft and pilferage is not usual and common in local
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	Careless/improper handling
4.(a) Did any port congestion exist during this 12 month period:	No
(c) Were there any unusual delays in Customs:	No
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	Within 7 days
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	Yes

(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	Computerized system has been organized for delivery of cargo at the container terminals
(g) the total number of claims how many resulted from non-delivery:	Nil
(h) Is this number more or less than last year's figure:	None
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	No step was taken to protest laxity
(a) Name of International Airport	Incheon Int'l Airport
Distance from City Center	Approx. 60kms
(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:	Yes
(c) Was the air cargo terminal congested during the year:	No
(d) Is there an adequate amount of ground handling equipment:	Yes
(e) Did good housekeeping within the air cargo terminals exist during the year:	Yes
(f) Are valuables afforded adequate protection:	Yes
(g) Did any major cargo losses occur during the year:	Nil
7. Additional Comments (Up to 3 lines can be entered here):	We consider that Int'l Airport has been organized with adequate/enough equipment and cargo terminals are kept good security system.
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	No particular obstacle is expected in next year for handling cargo.
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