

<b>YEAR</b>	2021
<b>Correspondent/Company Name</b>	Robert Lyon International Settlement Services
<b>PORT/COUNTRY</b>	Dubai/ United Arab Emirates
<b>Website</b>	<a href="http://www.robertlyonint.com">www.robertlyonint.com</a>
<b>Claims</b>	210
<b>Loss Prevention</b>	0
<b>Claims:</b>	much less
<b>Loss Prevention:</b>	0
<b>Commodity 1</b>	Foodstuffs
<b>Commodity 2</b>	Steel
<b>Commodity 3</b>	Frozen food
<b>2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:</b>	10
<b>(b) Do you consider theft and pilferage in your port to be casual or organized:</b>	Organized
<b>(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:</b>	Prior to Arrival at Port
<b>(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)</b>	Not aware
<b>3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:</b>	Water damage
<b>4.(a) Did any port congestion exist during this 12 month period:</b>	No
<b>(c) Were there any unusual delays in Customs:</b>	No
<b>(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:</b>	DEPENDING ON VULNERABILITY OF ITEM FROM 24 HOURS TO 1 WEEK

<b>(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:</b>	PROMPT DELIVERY
<b>(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?</b>	Delivery by on line token and specific time
<b>(g) the total number of claims how many resulted from non-delivery:</b>	5
<b>(h) Is this number more or less than last year's figure:</b>	Same
<b>5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).</b>	No
<b>(a) Name of International Airport</b>	Dubai
<b>Distance from City Center</b>	2 kms
<b>(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:</b>	Very strict security
<b>(c) Was the air cargo terminal congested during the year:</b>	Yes due to covid
<b>(d) Is there an adequate amount of ground handling equipment:</b>	Yes
<b>(e) Did good housekeeping within the air cargo terminals exist during the year:</b>	Yes
<b>(f) Are valuables afforded adequate protection:</b>	Apparently yes
<b>(g) Did any major cargo losses occur during the year:</b>	Yes involving medical products
<b>8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)</b>	Unusual weather occurrences
<b>Address (Must be entered in 3 lines or less)</b>	Robert Lyon International Settlement Services P.O Box 4492 Dubai U.A.E
<b>Phone Number</b>	971 4 591 2525
<b>Cell Phone Number</b>	971 50 252 3431
<b>Email Address</b>	<a href="mailto:office@robertlyonint.ae">office@robertlyonint.ae</a>
<b>Last Update</b>	2022-02-23 06:33:59

**Start Time**

2022-02-23 06:00:40

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**Finish Time**

2022-02-23 06:33:59

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