

YEAR	2020
Correspondent/Company Name	Rennie Murray & Co. Ltd
PORT/COUNTRY	Durban, South Africa
Website	www.renniemurray.co.za
Claims	22
Loss Prevention	0
Claims:	-7
Loss Prevention:	0
Commodity 1	Rice
Commodity 2	Face Masks
Commodity 3	Motot Vehicle Engine Parts
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	13
(b) Do you consider theft and pilferage in your port to be casual or organized:	Organized
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	Prior to Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	Ongoing efforts by local law enforcement to combat organised and opportunistic crime
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	Theft
4.(a) Did any port congestion exist during this 12 month period:	Yes
(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):	Covid-19 Lockdowns

(c) Were there any unusual delays in Customs:	No
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	3
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	Containers leave port approx 3 days after vessel arrival
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	Electronic Document system and scanning of containers on departure from Terminal
(g) the total number of claims how many resulted from non-delivery:	0
(h) Is this number more or less than last year's figure:	0
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	Local Road Freight Association in particular but also vessel operators and agents regularly petition port and terminal operators to improve performance to reduce congestion, drop off and pick up times.
(a) Name of International Airport	King Shaka International
Distance from City Center	20km
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	Capacity of terminals which is being addressed albeit not as fast as many in the industry would like.
Address (Must be entered in 3 lines or less)	1 Kingsmead Boulevard 1st Floor Rennies House, Kingsmead Office Park
Phone Number	+27 31 328 0700
Cell Phone Number	+27 83 448 5625
Fax Number	+27 31 328 0701
Email Address	andrewh@renniemurray.co.za
Last Update	2021-01-21 03:39:04
Start Time	2021-01-21 02:43:40

Finish Time

2021-01-21 03:39:03
