YEAR	2024
Correspondent/Company Name	Gladstone Agencies Ltd.
PORT/COUNTRY	India
Website	www.gladstone.co.in
Number of Claims Reported Last Year	1500
Number of Loss Prevention Assignments Reported Last Year	50
Number of Claims Higher or Lower than Last Year	1250
Number of Loss Prevention Assignments Reported Last Year	40
Commodity 1 Involved in Claims or Loss Prevention	Steel
Commodity 2 Involved in Claims or Loss Prevention	Paper
Commodity 3 Involved in Claims or Loss Prevention	Chemicals
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	50
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	After Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	Theft if promptly reported to the Police Authorities is indeed investigated properly and this could result in recovery of the stolen goods.
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	wet damage
4.(a) Did any port congestion exist during this 12 month period:	Yes

(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):	container shortage, unavailability of berth for vessels.
(c) Were there any unusual delays in Customs:	Yes
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	7
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	Container Terminal facilities most utilized
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	automated container tracking s by terminalsystems
(g) the total number of claims how many resulted from non-delivery:	10
(h) Is this number more or less than last year's figure:	yes
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	Terminal managements, specially privately owned are very active in India to put loss mitigation steps in place.
(a) Name of International Airport	Kolkata
Distance from City Center	25 kms
(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:	Yes
(c) Was the air cargo terminal congested during the year:	No
(d) Is there an adequate amount of ground handling equipment:	Yes
(e) Did good housekeeping within the air cargo terminals exist during the year:	Yes

(f) Are valuables afforded adequate protection:	Yes
(g) Did any major cargo losses occur during the year:	No
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	Better berth management requirement. Infrastructure enhancement required. Political risks.
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