

YEAR	2019
Correspondent/Company Name	Galram Internation Surveyors & Adjusters Ltd.
PORT/COUNTRY	Israel
Website	www.galram.com
Claims	5
Loss Prevention	5
Claims:	5
Loss Prevention:	0
Commodity 1	Machinery
Commodity 2	Chimical
Commodity 3	Electronics
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	0
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	After Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	In line with strict security level in Israel, pilferage from ports and terminal is rare.
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	Wet damages including sweating when cargo is from hot and humid countries such as far east. Pilferage is rare
4.(a) Did any port congestion exist during this 12 month period:	Yes
(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):	Haifa and Ashdod ports are congested, mainly due to stevedores slow down
(c) Were there any unusual delays in Customs:	No

(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	After unloading max 1 week but usually shorter
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	Mostly direct delivery hence no delays
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	In line with strict security measures, wrong deliveries are rare
(g) the total number of claims how many resulted from non-delivery:	0
(h) Is this number more or less than last year's figure:	0
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	Israel chamber of shipping is very active in protesting against laxity
7. Additional Comments (Up to 3 lines can be entered here):	2 new ports are under construction. Both will be privately owned and operated. All existing ports are operated by governmental company.
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	Road and railway expansion are under development. Port gates are already automated, TOS improves, and customs procedures simplified and on-line.
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