

YEAR	2020
Correspondent/Company Name	TOPAZ MARINE SURVEY & CONSULTACY TRADE CO LTD
PORT/COUNTRY	ALL PORTS IN TURKEY
Website	www.topazmarine.com
Claims	114
Loss Prevention	59
Claims:	less
Loss Prevention:	less
Commodity 1	vehicle
Commodity 2	miscellaneous cargo in container
Commodity 3	machinery / project cargo
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	none
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	After Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	standard procedures
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	wetness and breakage
4.(a) Did any port congestion exist during this 12 month period:	No
(c) Were there any unusual delays in Customs:	No
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	3 days
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	usually prompt delivery

(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	No specific precautions. Standard procedure for presenting original documents to customs / port authorities.
(g) the total number of claims how many resulted from non-delivery:	none
(h) Is this number more or less than last year's figure:	less
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	N/A
(a) Name of International Airport	Istanbul
Distance from City Center	40 km
(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:	yes
(c) Was the air cargo terminal congested during the year:	no
(d) Is there an adequate amount of ground handling equipment:	yes
(e) Did good housekeeping within the air cargo terminals exist during the year:	yes
(f) Are valuables afforded adequate protection:	yes
(g) Did any major cargo losses occur during the year:	no
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	Covid-19
Address (Must be entered in 3 lines or less)	Barbaros mah. Bekir Sitki Sezgin Sok. Ozlem sitesi E/8 Uskudar Istanbul
Phone Number	+90 216 4746793
Cell Phone Number	+90 532 3339238
Fax Number	+90 216 4746795
Email Address	info@topazmarine.com

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Finish Time 2021-01-19 08:16:28
