

<b>YEAR</b>	2023
<b>Correspondent/Company Name</b>	Topaz Denizcilik Eks. ve Dan. Ltd. Şti.
<b>PORT/COUNTRY</b>	Türkiye
<b>Website</b>	<a href="http://www.topazmarine.com">www.topazmarine.com</a>
<b>Claims</b>	200
<b>Loss Prevention</b>	750
<b>Claims:</b>	50
<b>Loss Prevention:</b>	30
<b>Commodity 1</b>	Car
<b>Commodity 2</b>	Project cargo, machinery
<b>Commodity 3</b>	Container cargo
<b>2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:</b>	30
<b>(b) Do you consider theft and pilferage in your port to be casual or organized:</b>	Casual
<b>(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:</b>	After Arrival at Port
<b>(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)</b>	Fences and cameras are introduced.
<b>3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:</b>	inadequate packing

<b>4.(a) Did any port congestion exist during this 12 month period:</b>	Yes
<b>(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):</b>	Small terminals had congestion due to so many vessels to be handled.
<b>(c) Were there any unusual delays in Customs:</b>	not observed
<b>(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:</b>	10
<b>(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:</b>	They use port terminal facility for storage purposes
<b>(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?</b>	It should be checked at every phase of cargo handling.
<b>(g) the total number of claims how many resulted from non-delivery:</b>	none reported
<b>(h) Is this number more or less than last year's figure:</b>	less
<b>5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).</b>	none reported
<b>(a) Name of International Airport</b>	Istanbul Airport
<b>Distance from City Center</b>	Istanbul
<b>(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:</b>	all intact

<b>(c) Was the air cargo terminal congested during the year:</b>	no
<b>(d) Is there an adequate amount of ground handling equipment:</b>	yes
<b>(e) Did good housekeeping within the air cargo terminals exist during the year:</b>	yes
<b>(f) Are valuables afforded adequate protection:</b>	yes
<b>(g) Did any major cargo losses occur during the year:</b>	no
<b>7. Additional Comments (Up to 3 lines can be entered here):</b>	None
<b>8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)</b>	congestion can be solved by using nearby terminals.
<b>Address (Must be entered in 3 lines or less)</b>	Barbaros Mah. baskan Sok. Ozlem Sit. E-8, Altunizade Uskudar
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