<table>
<thead>
<tr>
<th>YEAR</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Correspondent/Company Name</td>
<td>GLOBAL INSURANCE SERVICES PVT LTD</td>
</tr>
<tr>
<td>PORT/COUNTRY</td>
<td>MUMBAI/INDIA</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.globalins.in">www.globalins.in</a></td>
</tr>
<tr>
<td>Claims</td>
<td>42</td>
</tr>
<tr>
<td>Loss Prevention</td>
<td>9</td>
</tr>
</tbody>
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| Claims: | 70 |
| Loss Prevention: | Nil |
| Commodity 1 | Chemical Material |
| Commodity 2 | Machinery |
| Commodity 3 | House hold goods |

2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage: None

(b) Do you consider theft and pilferage in your port to be casual or organized: Casual

(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port: After Arrival at Port

(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here) Yes, Special Government Security Force

3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo: Damage

4.(a) Did any port congestion exist during this 12 month period: No

(c) Were there any unusual delays in Customs: No

(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released: 10 to 15 Days

(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes: Yes, Except delay in payment of Custom Duty
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?

Experience in Clearing & Forwarding Agent are appointed by the consignee.

(g) the total number of claims how many resulted from non-delivery:

None

(h) Is this number more or less than last year's figure:

None

5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).

No

(a) Name of International Airport

CHATRAPAT SHIVAJI INTERNATIONAL AIRPORT, MUMBAI

Distance from City Center

FIVE KILOMETERS

(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:

Yes

(c) Was the air cargo terminal congested during the year:

No

(d) Is there an adequate amount of ground handling equipment:

Yes

(e) Did good housekeeping within the air cargo terminals exist during the year:

Yes

(f) Are valuables afforded adequate protection:

Yes

(g) Did any major cargo losses occur during the year:

No

7. Additional Comments (Up to 3 lines can be entered here):

None

8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)

LABOUR PROBLEMS

Address (Must be entered in 3 lines or less)

GRESHAM ASSURAMCE HOUSE, 4TH FLOOR, SIR P.M. ROAD, FORT, MUMBAI - 400 001

Phone Number

+91 022 22661195

Cell Phone Number

+91 022 09833136288
<table>
<thead>
<tr>
<th>Fax Number</th>
<th>+91 022 22663649</th>
</tr>
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<tbody>
<tr>
<td>Email Address</td>
<td><a href="mailto:gis@globalinsurance.co.in">gis@globalinsurance.co.in</a></td>
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