

YEAR	2020
Correspondent/Company Name	ETS JB VITAL SA
PORT/COUNTRY	PORT-AU-PRINCE, HAITI
Website	NON APPLICABLE
Claims	27
Loss Prevention	0
Claims:	23
Loss Prevention:	0
Commodity 1	Rice
Commodity 2	Garlic
Commodity 3	Onions
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	1
(b) Do you consider theft and pilferage in your port to be casual or organized:	Organized
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	After Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	The terminal operators along with the private sector have taken high security measures to the containers deliveries
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	Water Damages
4.(a) Did any port congestion exist during this 12 month period:	No
(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):	We did not register any port congestion in the last 12 months

(c) Were there any unusual delays in Customs:	No. There was a technical issue with the customs system Sydonia for about 2 weeks, however this situation did not generate unusual delays
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	Legally 21 days following arrival date of the cargo.
(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	Generally prompt delivery
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	Only proper shipping documents accompanied by customs clearance and release authorization belonging to that particular shipment allow containers to be released by terminal
(g) the total number of claims how many resulted from non-delivery:	0
(h) Is this number more or less than last year's figure:	Less than last year
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	The terminal or the port has not been accused of laxity. The port management has always worked hard to meet the international standards and to meet customers' rightful expectations.
(a) Name of International Airport	Toussaint Louverture International Airport
Distance from City Center	About 5 km
(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:	Yes.
(c) Was the air cargo terminal congested during the year:	No.
(d) Is there an adequate amount of ground handling equipment:	Yes.
(e) Did good housekeeping within the air cargo terminals exist during the year:	Unavailable
(f) Are valuables afforded adequate protection:	Unavailable

(g) Did any major cargo losses occur during the year:	No, to our knowledge.
7. Additional Comments (Up to 3 lines can be entered here):	None.
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	None.
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Last Update	2021-01-18 12:01:35
Start Time	2021-01-18 11:43:20
Finish Time	2021-01-18 12:01:35