

YEAR	2019
Correspondent/Company Name	FIDELITAS LTD
PORT/COUNTRY	Varna, Bulgaria
Website	www.fidelitasgroup.com
Claims	8
Loss Prevention	0
Claims:	more
Loss Prevention:	N/A
Commodity 1	steel products
Commodity 2	cereals
Commodity 3	machinery
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	0
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	Prior to Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	No specific measures taken. There is no increase of theft/pilferage claims reported.
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	Improper stowage, wet damage
4.(a) Did any port congestion exist during this 12 month period:	No
(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):	N/A
(c) Were there any unusual delays in Customs:	No
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	up to 7 days

(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	Yes
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	No specific precautions. Standard procedure for presenting original documents to customs / port authorities.
(g) the total number of claims how many resulted from non-delivery:	0
(h) Is this number more or less than last year's figure:	n/a
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	No
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	No specific issues / trends detected
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