

<b>YEAR</b>	2019
<b>Correspondent/Company Name</b>	W. Moller, C.A.
<b>PORT/COUNTRY</b>	Venezuela
<b>Website</b>	<a href="http://www.mollergroup.net">www.mollergroup.net</a>
<b>Claims</b>	16
<b>Loss Prevention</b>	0
<b>Claims:</b>	4
<b>Loss Prevention:</b>	0
<b>Commodity 1</b>	Foods
<b>Commodity 2</b>	Raw material
<b>Commodity 3</b>	Chemical products
<b>2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:</b>	2
<b>(b) Do you consider theft and pilferage in your port to be casual or organized:</b>	Casual
<b>(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:</b>	After Arrival at Port
<b>(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)</b>	The Authorities are taking different measures to combat theft in ports with limitations, since the operations are handled by the Government.
<b>3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:</b>	Wetting and Condensation
<b>4.(a) Did any port congestion exist during this 12 month period:</b>	No
<b>(c) Were there any unusual delays in Customs:</b>	No delays

<b>(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:</b>	5 days
<b>(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:</b>	Take prompt delivery
<b>(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?</b>	Shipping Documentation
<b>(g) the total number of claims how many resulted from non-delivery:</b>	0
<b>(h) Is this number more or less than last year's figure:</b>	0
<b>5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).</b>	Does not exist
<b>(a) Name of International Airport</b>	Simon Bolivar Caracas
<b>Distance from City Center</b>	25 Km.
<b>(b) Would it appear that adequate security measures (perimeter fencing, night lighting of cargo terminal area, patrols, gate guards, etc.) are in force:</b>	Yes
<b>(c) Was the air cargo terminal congested during the year:</b>	No
<b>(d) Is there an adequate amount of ground handling equipment:</b>	Yes
<b>(e) Did good housekeeping within the air cargo terminals exist during the year:</b>	Yes
<b>(f) Are valuables afforded adequate protection:</b>	Yes
<b>(g) Did any major cargo losses occur during the year:</b>	No
<b>7. Additional Comments (Up to 3 lines can be entered here):</b>	Currently, there is little air cargo composed mainly of medicines.

**8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)**

Venezuela is currently experiencing a considerable economic crisis and Imports have greatly diminished. The operations in airports and ports are extremely fast due to lack of volume.

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**Address (Must be entered in 3 lines or less)**

Av. Sur, Centro Empresarial La Lagunita, Piso 5, Oficina 511, Urbanización La Lagunita, Municipio El Hatillo, Caracas 1083, Venezuela.

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**Phone Number**

58-212-8150668, 8150669

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**Cell Phone Number**

58-414-3286293

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**Fax Number**

58-212-9639304

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**Email Address**

[cornelius.moller@mollergroup.net](mailto:cornelius.moller@mollergroup.net)

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