

YEAR	2019
Correspondent/Company Name	Edward Ward/M B Ward & Son, Inc
PORT/COUNTRY	United States
Website	None
Claims	52
Loss Prevention	Wilmington
Claims:	less
Loss Prevention:	none
Commodity 1	Rubber
Commodity 2	Container Damage
Commodity 3	Steel
2.(a) Of the number of claims reported, how many resulted from theft and/or pilferage:	none
(b) Do you consider theft and pilferage in your port to be casual or organized:	Casual
(c) Did most of the theft and pilferage occur prior to or after arrival of the goods at your port:	Prior to Arrival at Port
(d) Did governmental or commercial authorities take any important steps during the last 12 months to combat the theft and pilferage situation: Explain: (up to 3 lines can be entered here)	None
3.(a) What nature of loss do you experience most frequently in connection with Containerized Cargo:	Lack of upkeep
4.(a) Did any port congestion exist during this 12 month period:	Yes
(b) If yes, what was the cause of the congestion, and is it improving or worsening (up to 3 lines can be entered here):	Dock Repairs,Improvements For Cranes
(c) Were there any unusual delays in Customs:	None
(d) Estimate average number of days between date of arrival of a vessel and the date the cargo released:	5

(e) Did consignees take prompt delivery or did they use port terminal facilities for storage purposes:	Only Bulk
(f) What are the precautions currently in place to confirm that the correct carrier picked up the cargo from the port facility?	Dock Orders
(g) the total number of claims how many resulted from non-delivery:	None
(h) Is this number more or less than last year's figure:	Same
5. Did commercial organizations take any steps to protest laxity in port or terminal management, if such existed: Explain (up to 3 lines can be entered here).	No
8. What issues do you foresee that could impact cargo movement by handling at your port in the coming year? (Up to 3 lines can be entered here)	Dock Repairs
Address (Must be entered in 3 lines or less)	2514 Mimosa Pl. Wilmington, NC 28403
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